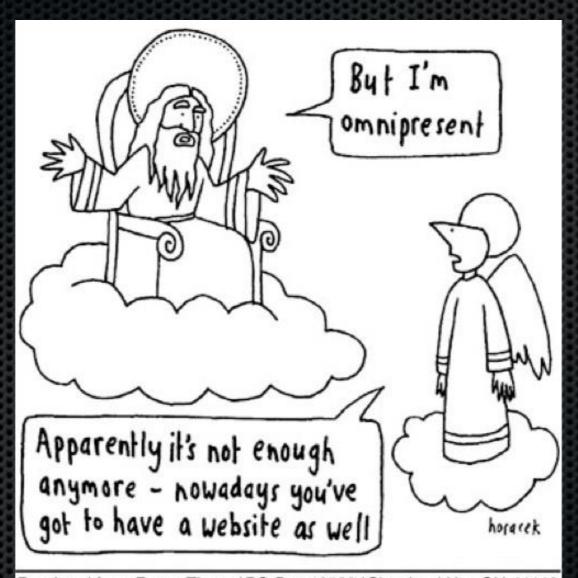


Planning the Site



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Design for the Computer Medium

- Primary goal of the your design
- How do layout, fonts, colors appear on screen?
- How to weave the appropriate links and associations into the information
- Are users comfortable with your site navigation or information path?

Design for the Computer Medium

- Craft the Look and Feel
- Make your design portable
- Design for low bandwidth

Design for the Computer Medium: Craft the Look and Feel

- The interface that the user must navigate is called the look and feel of a Web site
- Users look and feel when they explore the information design of your site
- Plan for a deliberate look and feel

Design for the Computer Medium:

Make your design portable

- Make your Web site design portable and accessible across different browsers, operating systems, and computer platforms
- Remember to test your work even when you feel confident of your results
- Important to remember
 - Standard file format (browser independent)
 - No hardware dependencies
 - No software dependencies

Netscape 8.1 correctly displays the CSS styles

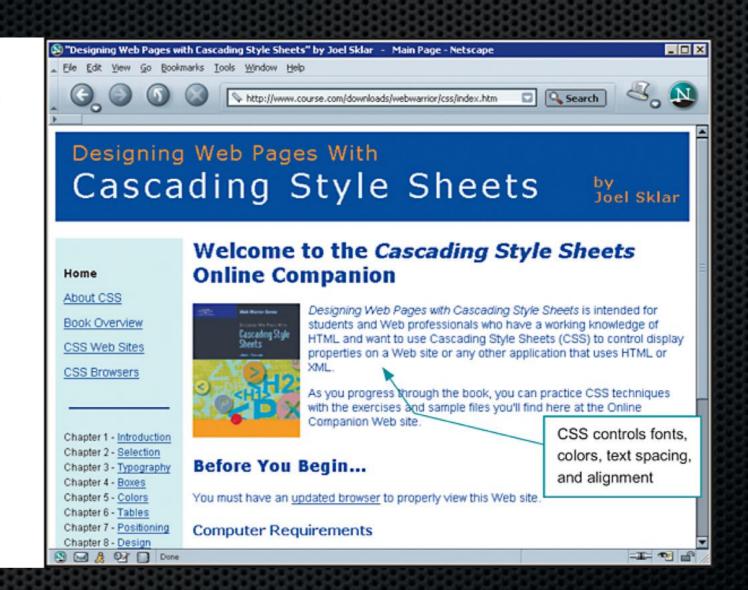
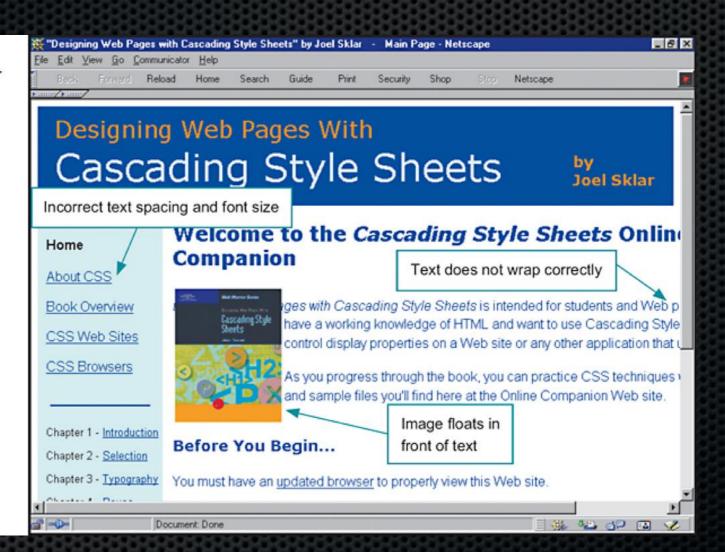


Figure 2-2

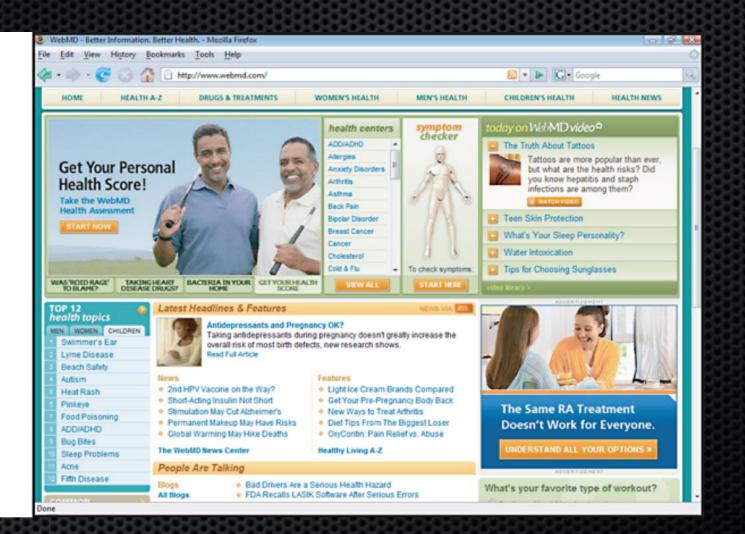
Netscape 4.75 has significant problems with CSS



Design for the Computer Medium: Design for Low Bandwidth

- Plan your pages so that they are accessible at a variety of connection speeds
- If your pages download slowly because they contain large, detailed graphics or complicated animations, your users will leave before they ever see your content

The WebMD site's main page is image intensive



Design for Low Bandwidth Plan for Easy Access to Your Information

- Your information design is the single most important factor in determining the success of your site
- The goal is to organize your content and present it as a meaningful, navigable set of information
- Your navigation options should present a variety of choices to users without detracting from their quests for information

Design for Low Bandwidth: Plan for Clear Presentation of Your Information

- Design your information so it is easier to read
- Break text into reasonable segments that make for easier on-screen reading
- Keep the "seven (plus or minus two)" rule of information design in mind

Clear presentation and easy access Breadcrumb shows users where they are in the site Text is legible, designed for online reading



Create a Unified Site Design

- Plan the unifying themes and structures
- Create smooth transitions
- Use a grid to provide visual structure
- Use active white space

Figure 2-5

Centers for Disease Control main page

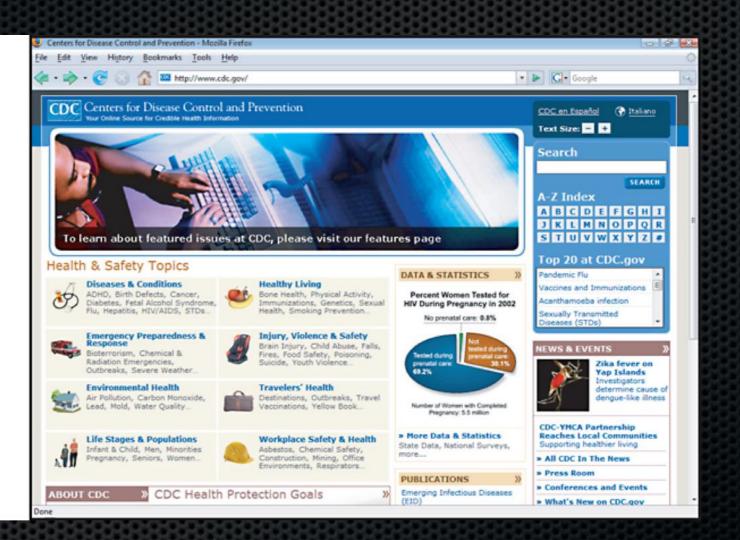


Figure 2-6

Centers for Disease Control children's page



Create a Unified Site Design: Plan Smooth Transitions Plan to create a unified look

- Reinforce the identifying elements
- Repeating colors and fonts and using a page layout that allows hierarchical elements
- Avoid random, jarring changes in format
- Navigation elements stay at the same position on each page

Figure 2-7

Philadelphia Zoo Web site main page

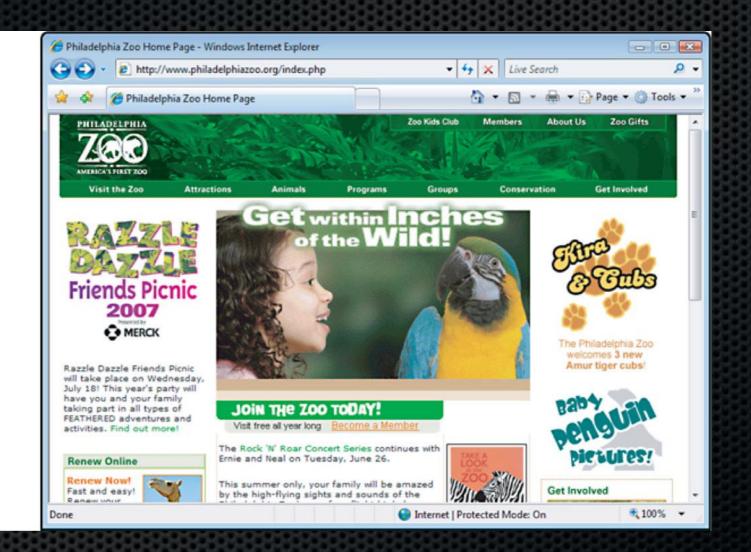
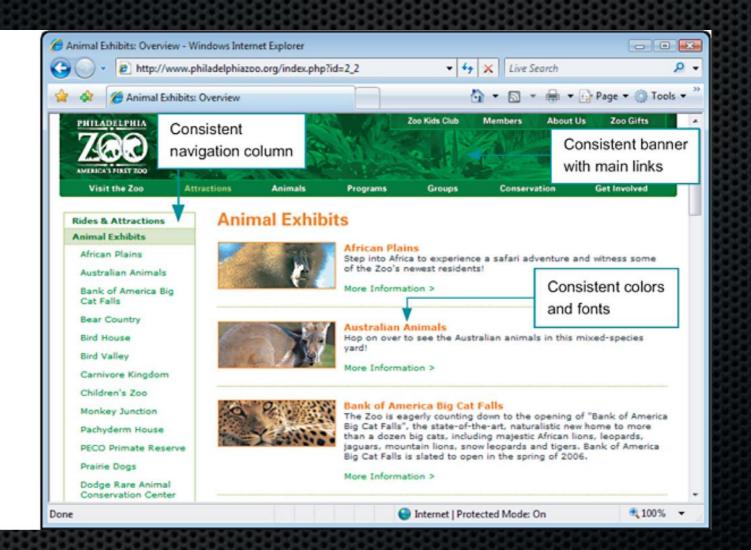


Figure 2-8

Philadelphia Zoo Web site secondary page



Create a Unified Site Design: Use a Grid to Provide Visual Structure

- The grid is a conceptual layout device that organizes content into columns and rows
- A grid provides visual consistency
- HTML authors use the table elements to build the grid for their pages
- CSS will eventually replace tables for layout

Figure 2-9

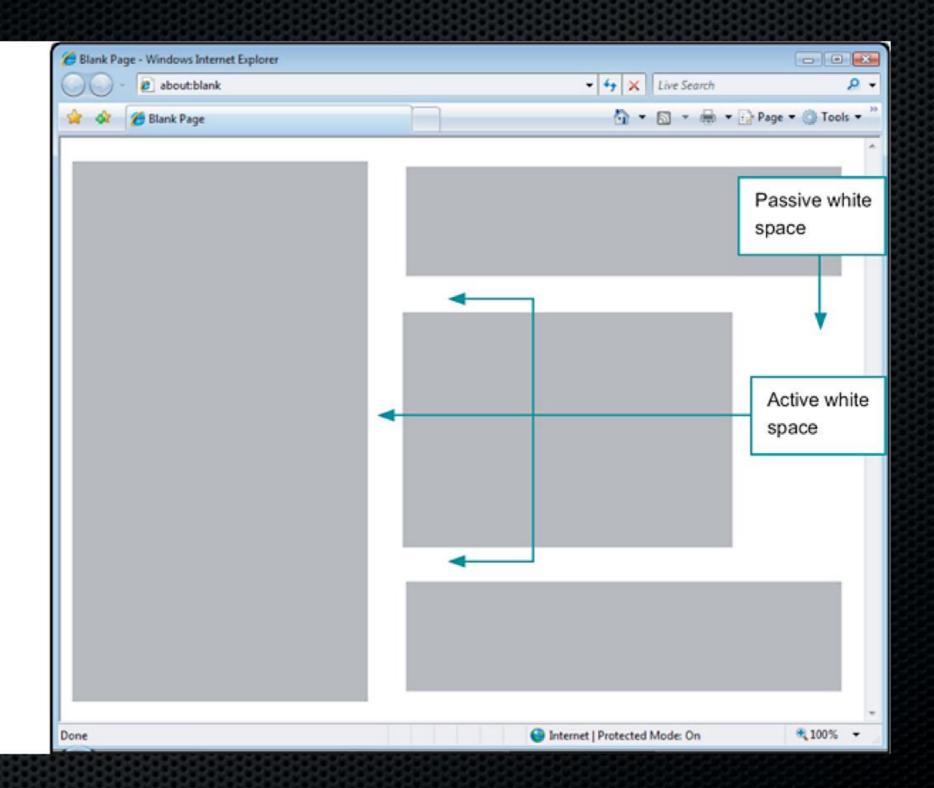
Grid provides visual structure



Create a Unified Site Design: Use Active White Space

- Use white space deliberately in your design
- Good use of white space guides the reader and defines the areas of your page
- Active white space is an integral part of your design that structures and separates content
- Passive white space includes the blank areas that border the screen or a result of mismatched shapes

Areas of active and passive white space



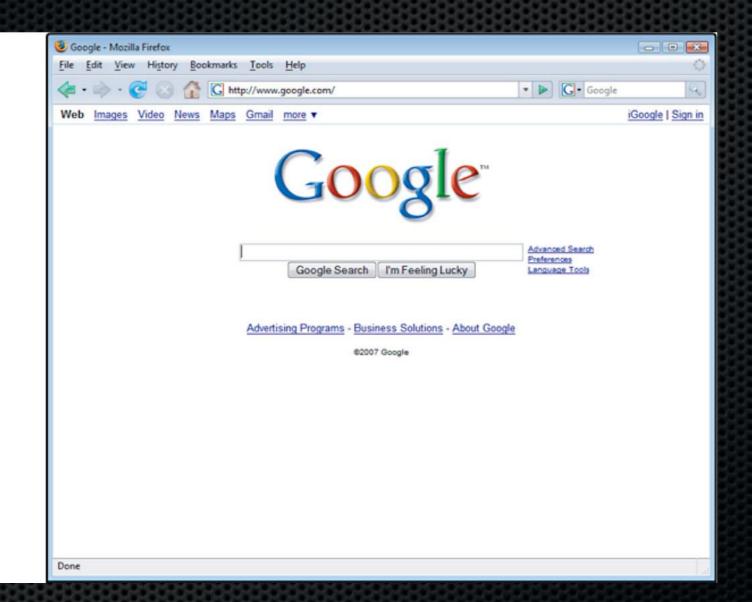
Active white space enhances legibility



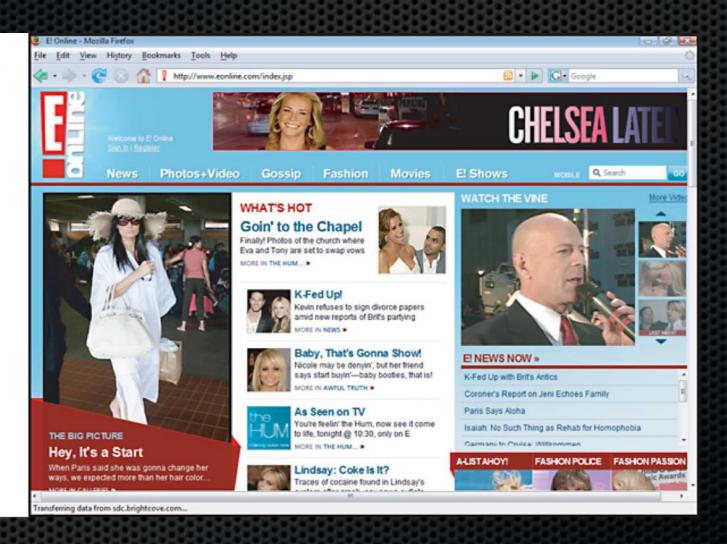
Design for the User

- Keep your design efforts centered solely around your user
- Design for interaction
- Design for location
- Guide the user's eye
- Decide whether the user will read or scan

Google's simple, task-oriented design



A hectic, but appropriate design for E! online's audience



A paper-based design for the *Atlantic*'s audience



Design for the User: Design for Interaction

- Think about how the user wants to interact with your information
- Design for your content type
- Decide whether the user is likely to read or scan your pages

Page designed for scanning



Figure 2-16 NPR: CT Scan, DNA Tests Help ID Mummy as Hatshepsut - Mozilla Firefox - · X Featured main sections Page designed for File Edit View History Bookmarks Tools Help reading http://www.npr.org/templates/story/story.php?storyId=11 🔝 💌 (3 Hourly News Summary Search NPR.org go (3) 24-hour Program Stream | Schedule PROGRAMS - STATIONS TRANSCRIPTS ARCHIVES NPR'SHOP ABOUT NPR CONTACT US HELP June 28, 2007 LOCAL STATIONS E-mail Print Purchase page Transcript Listen Live to CT Scan, DNA Tests Help ID Mummy as Hatshepsut 300+ Stations H) Listen by Peter Kenyon Find Stations > MORE WORLD All Things Considered, June 27, BROWSE TOPICS Global Competitors Clamor **Related NPR Stories** 2007 · Not long ago, Egypt's for Kazakhstan's Oil Site navigation News chief of antiquities Zahi Hawass June 27, 2007 » Mummy Could Be Powerful Female Pharoah 'Marketplace' Report: told an audience at the Politics & Society Tainted Toothpaste Metropolitan Museum of Art that he believes a mummy gathering Generous main People & Places dust on the third floor of the article Cairo Museum was actually the Health & Science great Hatshepsut, one of Egypt's rare female pharaohs. Bloomsday on Broadway XXIV: Books Leopold's Music Now he says he was wrong. He now believes another Women Bloom long-neglected mummy, transported to Cairo just two months Arts & Culture ago, is that of the legendary queen. He said the breakthrough Diversions CD came thanks to a CT scanner donated to the museum by the available Opinion National Geographic Society and a DNA lab donated by Discovery now » P I SHOP SERVICES But other experts are more cautious about the find. The head of **Become an NPR Sponsor** RADIO Egyptology at American University in Cairo, Salima Ikram, says the announcement is fascinating but she would call it a PODCASTS MORE NEWS "tentative identification." Done

Design for the User: Design for Location

- Rank the information you want to display
- Assign location based on the relative areas of screen importance

Figure 2-17 Blank Page - Windows Internet Explorer Relative areas of screen ▼ 49 × Live Search about:blank importance 🐧 🔻 🔝 🔻 🖶 🕶 Page 🕶 🔘 Tools 🕶 😭 翰 🏀 Blank Page 2 5 € 100% ▼ On Internet | Protected Mode: On

Areas of screen importance applied to the BBC News Web site Company logo and main navigation



Design for the User: Guide the User's Eye

- Plan the design to guide the user's eye
- Focus the user's attention by object placement, text weight, and color use
- Paper-based reading: left to right
- Landscape-based (screen-based) displays: clockwise

Figure 2-19 Blank Page - Windows Internet Explorer 0 0 2 Paper-based reading ▼ ⁴→ X Live Search about:blank pattern 🐧 🕶 🔝 🕶 🖶 Page 🕶 🔘 Tools 🕶 Blank Page € 100% -On Internet | Protected Mode: On

Paper-based reading pattern applied to theatlantic.com Web page



Figure 2-21 Blank Page - Windows Internet Explorer Screen-based viewing pattern ▼ 49 × Live Search about:blank 🐧 🔻 🔝 🔻 🧁 🕶 Page 🔻 🚳 Tools 🕶 🙀 🅸 🏀 Blank Page

On Internet | Protected Mode: On

€ 100% ▼

Screen-based reading pattern applied to the UN Web site

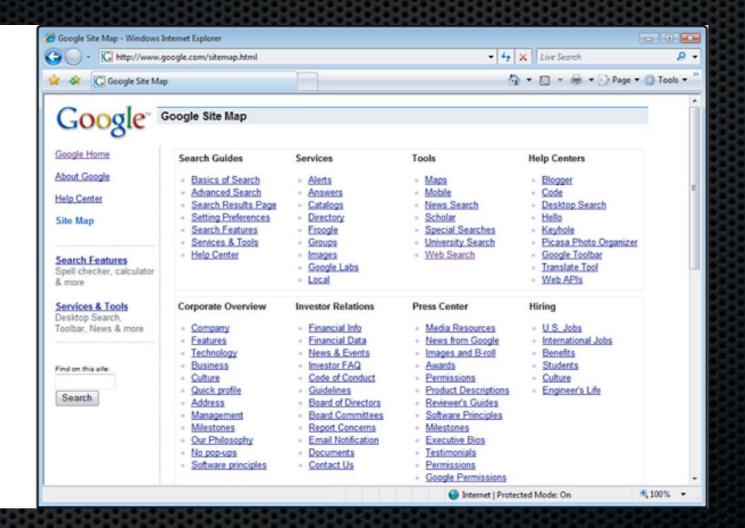


Design for the User: Keep a Flat Hierarchy

- Provide plenty of linking options
- Provide location information
- Use plenty of textual links
- Don't overload the user with too much content
- Design for accessibility
 - "Three clicks" rule

Figure 2-23

Google's site map

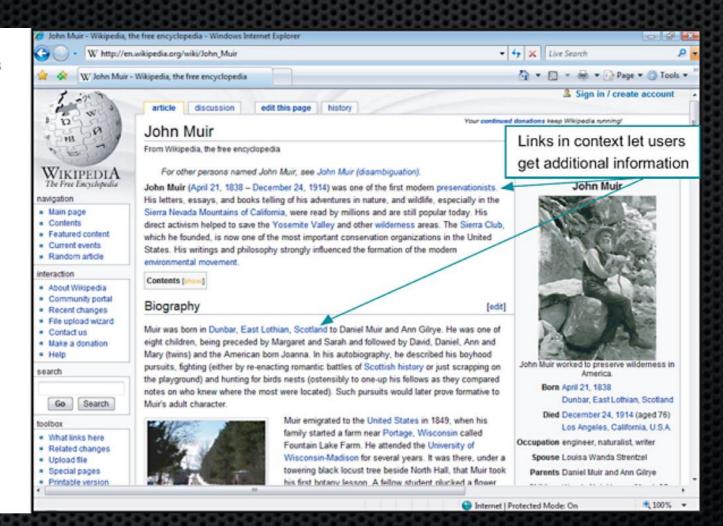


Design for the User: Use the Power of Hypertext Linking

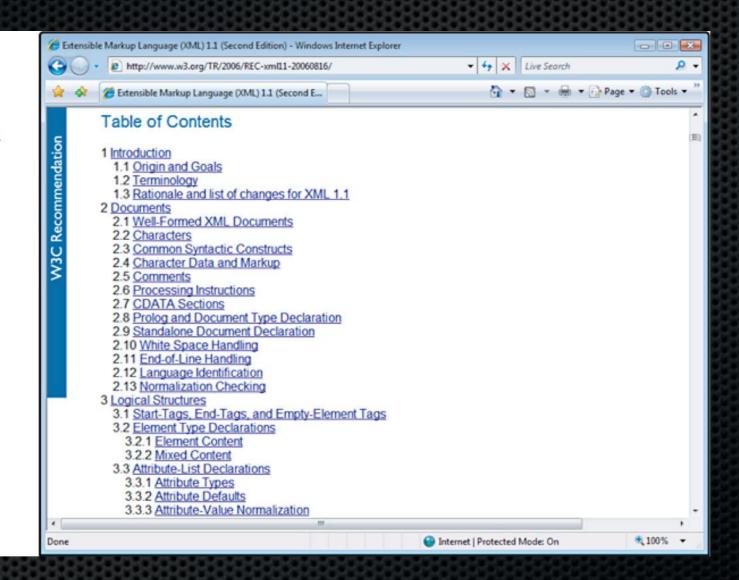
- Add clickable text and images where necessary to guide users through your information
 - Avoid "Click Here"
- Provide plenty of links to let the user get around quickly
 - Jump up and down instead of scrolling

Figure 2-24

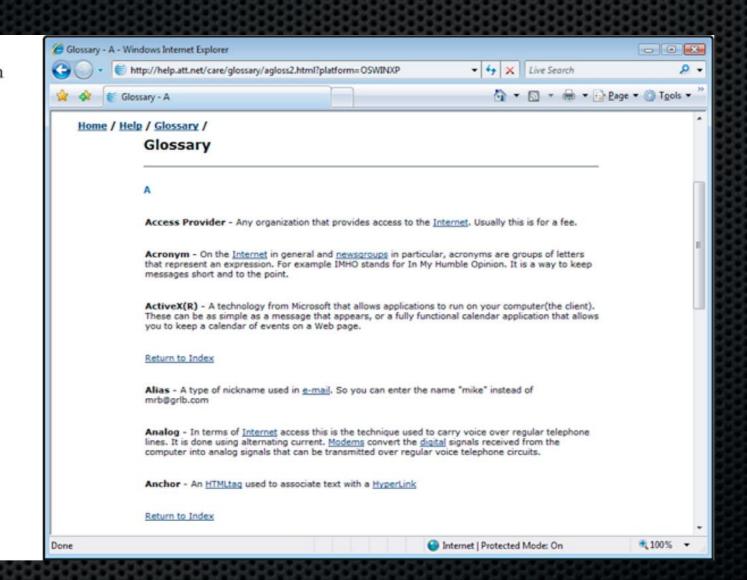
Good use of textual links



Hypertext table of contents shows all available topics, and tracks the user's viewed pages



Hypertext glossary with plenty of navigation choices



Design for the User: How much content is enough?

- Be conscious of the cognitive load of the user
- Separate content into smaller portions
- Use hypertext linking to divide content between pages

A dizzying array of choices



Design for Accessibility

- Develop Web pages that remain accessible despite any physical, sensory, and cognitive disabilities
- Developing accessible content naturally leads to creating good design
- Follow W3 Accessibility Initiative guidelines at www.w3.org/WAI/

WACG 2.0 Guidelines

- Perceivable Information and user interface components must be perceivable by users
- Operable User interface components must be operable by users
- Understandable Information about the user interface and its operation must be understandable by users
- Robust Content must be robust enough to be interpreted reliably by a wide variety of user agents, including assistive technologies

Design for the Screen

- The computer display is very different from print-based media
- The display is landscape-oriented
- Colors and contrasts are different
 - Reflect light vs light passing through
- Computer displays are low-resolution devices
 - Italic is harder to read
- Reformat paper documents for online display

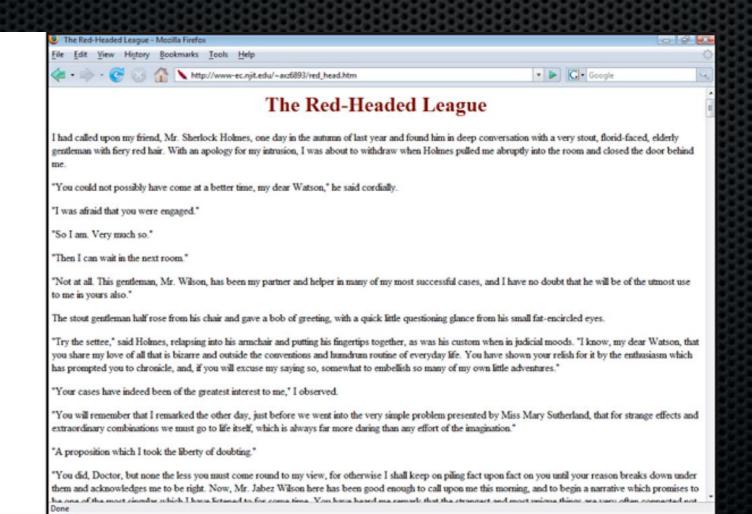
Italic text is hard to read online



Reformat Content for Online Presentation

- It is a poor choice to take documents that are formatted for print and post them online
- A document that is perfectly legible on paper is hard to negotiate online

Content formatted for paper



Content formatted for the Web

